

Interpreter Services

Hunter New England Health offers interpreter services in 65 different languages to ensure our teams communicate effectively with each client and through our interpreters offer culturally appropriate health care.

We are happy to arrange an interpreter at any time. Please tell us if English is not your first language.



Expansion of Multicultural Health Services

In 2007 in recognition of the importance of this service Hunter New England Health appointed two Refugee Health Nurses whose role is dedicated to helping newly arrived refugees in the area get the best care from local health services.

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Refugee Health Clinic



Refugee Health

The Hunter New England Health Service offers a free and confidential Refugee Health Clinic and community based consultations for people who have recently arrived from overseas for humanitarian reasons.

The services provided include:

- Medical consultations
- Health education and information
- Immunisations
- Referrals to women's and men's health clinics
- Dental referrals



Voluntary clinics

The voluntary clinics introduce refugees to the health service in New South Wales.

The health assessments do not affect a person's residency status in Australia but are important for improving the quality of life for each refugee starting a new life in the Hunter New England region.



All results are confidential. An interpreter can be booked for your appointment to ensure effective communication with health personnel.

Referrals to the clinic are received primarily from non-government resettlement organisations. The clinic does not provide ongoing health care. We can provide information on local GP services and specialist referrals as required.

What to bring with you?

Please bring any information about vaccination and medical history with you to the appointment.

The service is provided free but you should bring your Medicare Card with you to the appointment.

